

Quick Reference Guide: Taxpayer Experience



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Your tax firm will send you a secure email like the one shown below

The email will come from <u>noreply@safesendreturns.com</u>

- We recommend that you add this email address to your safe sender list to avoid these notifications going into spam
- Your firm's name will appear in front of the email address
- Your firm's logo may appear in the body of the email
- Your name will appear in the subject line of the email

2 Click on the link in the email

(1





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Click "Request Access Code"

You will receive an email notification with an Access Code

• Copy the Access Code and return to the page below

Paste or type the Access Code into the requested field

) Click "Continue

Welcome to JHW Accountancy LLC

(2)

(3)

Welcome to the JHW Accountancy LLC Return Processing System. This system is designed to simplify your review of your Tax Return, and expedite the required steps for Electronic Filing. Each step will include additional instructions to ensure successful completion of the process. As you continue through the necessary actions, should you need to finish later, you may save your progress and return another time. Access Code Required:

 Please select "Request Access Code" and we will send you a one-time expiring access code to your email.

 This code will expire in 20 minutes. Please enter below and select Continue.

 [75508791]

 Continue





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2 Click "Let's Get Started" to continue

JHW Accountancy LI	_C		Logout
2018 Tax Return		1 Welcome TROY AASTER, your 2018 tax returns are ready!	
Contact Person Robert Zimmerman Refunds Federal Arizona	Details \$31,515 \$1.751	A message from your tax preparer Please make sure you review your return and let us know if you have any questions. Thank you for your business this year!	2
California Overpayments Applied California Payments Due Nebraska	\$3,000 \$2,827	Please follow these easy steps so your taxes can be filed	
reblaska		Download Tax Documents Sign Forms Make Payments Let's Get Started	







JHW Accountancy LLC				Contact Person	Logout	
	Download Documen	ts Sign Pay				
Please download and review your tax documents						
Download all my tax documents	Your 2018 Tax Documents Optionally select a single document to download	1 Burnent Vauhar		Invoice 9 Attachments		
	2018 Tax Returns.pdf	Payment Vouchers Payments Due On 01-15-2020.pdf		Tax Preparation Fee.pdf		
	Filing Instructions.pdf	Payments Due On 04-15-2019.pdf	Ť	Source Documents.pdf	<u> </u>	
	e-file Forms	Payments Due On 06-15-2019.pdf	Ŧ			
		Payments Due On 09-17-2019.pdf	⊥			
Save and Exit				2	Continue	



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JHW Accountancy LLC	Contact Person	Logout
Download Documents Sign Pay		
IRS Required Disclosure: Please verify your identity by answering the following questions. These questions are generated from a third party's database. This process does not access or impact your credit reproduct the your taxpayer information.	port and the third party doe	es not have access to
Please answer the following:		
Save and Exit	2	Continue







JHW Accountancy LLC		Contact Person Logout	
	Download Documents Sign Pay		Type Draw
Signatures Needed 1. IRS 8879 2. US 114A 3. AZ-8879	<text></text>	3	Enter Your Name TROY AASTER Your Signature TROY AASTER 2 Cancel Apply
Save and Exit		Continue	









